Terms & Conditions

Check-in Requirements:

Pre-authorization – all guests must provide a credit card with available funds for full payment of booking & a $AUD100 per night pre-authorization swipe on check-in, along with valid identification corresponding to the booking name.

ID Requirement – for security purposes, valid photo identification is required at check-in. Acceptable forms include a driver’s license, passport, and/or proof of age card.

The Resorts cash/ETPOS policy requires full payment of accommodation plus $100 per night bond at the time of check-in. Valid identification must be provided for all cash bookings.

A valid credit card must be provided to secure your reservations. Payment is NOT processed until arrival at the property.

Guests choosing to settle their account with a credit card may incur a surcharge, EFTPOS (Savings or Cheque Accounts) payments exempt.

Cancellation Policy

As per rate cancellation policy.